

GLOBAL BOARDING LLC – Water Sports Center

Deposit Policy:

A **\$100.00** (non refundable) deposit is required for all reservations at the time of your booking for 1hr and 2hr sessions. A **\$200.00** (non refundable) deposit is required at the time of booking your for 3hr and ½ Days (4hrs). A **\$400.00** (non refundable) deposit is required at the time of your booking for Full Days (6hrs). Final payment (less deposit) is due on the day of the scheduled session.

Lesson/Package Policy:

When purchasing a Lesson, 6 or 10 Pack please be aware that these are **non refundable** and are only valid for the current Summer Season of **2019. (May 16th - Sept 25th)** If hours have not been used before the end of the season, those hours will be forfeited.

Cancellation/Refund Policy:

Cancellations must be made at least **72 hours** in advance of your scheduled reservation. After canceling a reservation 72 hours in advance, we will apply your deposit to your next booking. **No refunds.**

A no show or cancellation on the day of the booking will be charged the **full amount** of the lesson. This policy exists because we do everything in our power to make sure our clients make it onto our boats, to enjoy their time learning to wakeboard/waterski or just relaxing with the family. A no show means the time slot is unavailable to other clients and therefore we consider it a “used” lesson. All clients are held responsible for cancellation fees resulting out of reservations which needed to be cancelled, due to the fact that the client /s scheduled or planned “by error” the incorrect dates or times.

Weather Policy:

Global Boarding LLC reserves the right to cancel a reservation due to weather conditions. Lessons will be held in any weather, except where those days conditions are considered unsafe. We will postpone lessons due to heavy rain and/or lightening or high winds. In the event of a weather related cancellation we will reschedule your booking on any of our available days. If you are unable to reschedule your lesson by the end of the season of **2019 (May 16th - Sept 25th)** you will forfeit your lesson time. We reserve the right to operate/cancel any lesson day.

If there is a forecast for inclement weather you will be notified on the morning of your booking, if cancellation of your reservations is pending.